



Docking Station for Iridium 9555 Handsets

User Guide

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Docking Station for Iridium 9555 Handsets

User Guide

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NOTICE

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PREFACE

Blue Sky Network provides a unique solution for using your 9555 Iridium satellite phone in indoor and outdoor environments via our Docking Station. Easily access satellite communications via standard analog phone sets or through your company's PABX system. For swift mobility, simply undock your handset and take it with you.

SAFETY INFORMATION

NOTE: Please read and understand this User Guide before installing your Docking Station. Careless or incorrect installation can degrade performance, damage new and existing equipment, and incur unexpected network airtime charges.

FAA Regulations

This product is not FAA-approved and not intended for aircraft use.

Exposure to Radio Frequency Signals

Your Iridium-designed satellite unit is a low power radio transmitter and receiver. When power is on, it receives and sends out radio frequency (RF) signals. International agencies have set standards and recommendations for the protection of public exposure to RF electromagnetic energy:

- International Commission on Non-Ionizing Radiation Protection (ICNIRP), 1996
- Verband Deutscher Elektrotechniker (VDE) DIN-0848
- United States Federal Commission, Radio Frequency Exposure Guidelines, 1996
- National Radiological Protection Board of the United Kingdom, GS 11, 1988
- American National Standards Institute (ANSI) IEEE C95,1-1992
- National Council on Radiation Protection and Measurements (NCRP) Report 86
- Department of Health and Welfare Canada, Safety Code 6

These standards are based on extensive scientific review; over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the updated ANSI standard.

Your phone design complies with these standards when used as described under "Unit Operation."

Antenna Care

Use only the antenna supplied by your service provider or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could degrade performance or damage the phone and may violate local agency regulations.

Unit Operation

Do not operate the unit when a person is within 4 in. (10 cm) of the antenna as it could impair call quality and may cause the unit to operate at a higher power level than necessary and expose that person to RF energy in excess of that established by the FCC RF Exposure Guidelines.

Driving

Check and obey the laws and regulations regarding wireless telephone use in the areas where you drive. Observe the following guidelines when using your phone while driving:

- Give full attention to driving; driving safely is your first responsibility.
- Use hands-free phone operation if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

Electronic Devices

Most modern electronic equipment is shielded from RF signals. However, certain equipment may not be shielded against RF signals from your Iridium-designed satellite unit.

Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of 6 in. be maintained between a wireless phone's antenna and a pacemaker to avoid potential interference. This advice is consistent with the independent research and recommendations of Wireless Technology Research.

NOTE: Persons with pacemakers should 1) ALWAYS keep the Iridium-designed satellite unit more than 6 in. from their pacemaker when the unit is turned on and 2) turn the unit off immediately if you have any reason to suspect that interference is taking place.

Other Medical Devices

Consult the device manufacturer or ask your physician for assistance if using any other personal medical device to determine if it is adequately shielded from external RF energy.

Turn your unit off in healthcare facilities when any regulation posted in these areas instructs you to do so, as they may be using equipment that could be sensitive to external RF energy.

Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

Posted Facilities

Turn your unit off in any facilities where posted notices so require.

Blasting Areas

To avoid interfering with blasting operations, turn your unit off when in a "blasting area" or in areas posted "Turn off two-way radio." Obey all signs and instructions.

Potentially Explosive Atmosphere

Turn your unit off and disconnect the power supply when you are in any area with a potentially explosive atmosphere. Obey all signs and instructions. Sparks from your battery or power source in such areas could cause an explosion or fire, resulting in bodily injury or death.

Areas with a potentially explosive atmosphere are not always clearly marked. They include, but are not limited to, fueling areas such as gasoline stations; below deck on boats; fuel or chemical transfer or storage facilities; areas where fuel odors are present (e.g., if a gas/propane leak occurs in a car or home); areas where the air contains chemicals or particles, such as grain, dust, or metal powders; and any area where you normally would be advised to turn off your vehicle engine.

For Vehicles Equipped with Airbags

An airbag inflates with great force; do NOT place objects, including both installed or portable wireless equipment, in the area over the airbag or in the airbag deployment area. If in-vehicle wireless equipment is improperly installed and the airbag inflates, serious injury could result.

Important Notes for PABX System Users

The Docking Station emulates a standard landline wall jack and generates the required operating and ringing voltages. If using the Docking Station with a PABX system, prevent unit damage by connecting a PABX as either a central office or trunk line. Never connect the Docking Station to a PABX as an extension, or damage to devices may result.

PRODUCT OVERVIEW

Below is a description of the features and interface points on your 9555 Docking Station.

Features

- A** – Iridium 9555 Handset (not included)
- B** – Universal Mounting Kit with Corded Intelligent Handset (*optional*)
- C** – UpLink LED Indicator (Green)
- D** – Voice LED Indicator (Blue)
- E** – Data LED Indicator (Blue)
- F** – Error LED Indicator (Red)
- G** – Handset Restraint Lock
- H** – Internal Ringer
- I** – Speaker Phone Mic
- J** – Speaker Phone Speaker Port

Connections

- K** – Roof-Mount Antenna Connector
- L** – Mini USB
- M** – RJ-11 (*DK075 Only*)
- N** – RJ-45 (*Iridium Intelligent Handset only*)
- O** – Power Input
- P** – Reset Button



The DK075 does not include the Universal Mounting Kit with Corded Intelligent Handset. These accessories are available for purchase through Blue Sky Network or your reseller.

PRODUCT MOUNTING

Every installation is unique, and as such, Blue Sky Network has provided a number of alternate mounting configurations for your fixed station terminal. Please contact Blue Sky Network support if you are unsure about the mounting steps or the connectivity at any stage of this installation.

NOTE: Different wall materials require different mounting hardware. The proper screws/anchors should be selected according to the materials used on your wall.

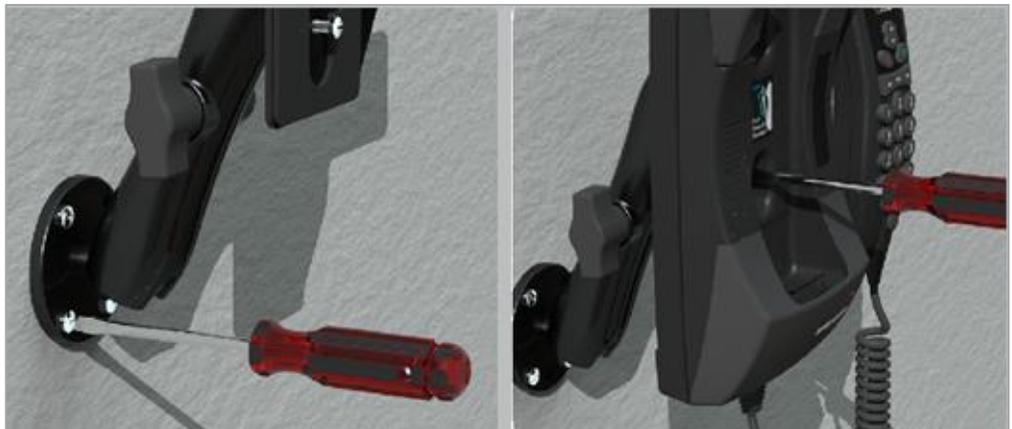
Wall Mounting

- 1) Position the device at the desired height, then mark the screw locations with a pencil.
- 2) Anchor the mounting screws on the wall, leaving about 0.25" of the head exposed.
- 3) Hang the device on the exposed screw heads and then tighten until snug.



Universal Mounting Kit *(optional accessory compatible with all models)*

- 1) Affix the round base to a sturdy surface using anchors and/or screws as appropriate for the material.
- 2) Attach the 9555 Docking Station to the mounting plate using the center keyholes.
- 3) Plug the Corded Handset into the Dock.



COMMON WIRE CONNECTIONS

You may not need to make every accessory connection outlined on the following pages. However, the steps shown on this page are generally the most common and should be read carefully.

Attach External Antenna

The Docking Station accepts a male TNC connector. Screw the antenna cable onto the Docking Station and tighten securely.

NOTE: Do not exceed cable lengths listed in the [Troubleshooting](#) section. Keep cable splices to a minimum.



Attach Power Input Jack

Align the pin of the cord with the receptacle and press the plug firmly in place. Twist the collar to "lock" the cord to the Docking Station.

NOTE: The lock collar on this cable should be only tightened "finger-tight." Do not use pliers, as this will overtighten the cable and potentially damage the connector housing.



Attach Mini USB (*optional except for data connectivity*)

Gently press the Mini USB plug into the receptacle. You should hear a click when it is fully inserted.

NOTE: Both the 9555 Handset and Docking Station have Mini USB ports for data connection. Never connect to both while docked or conflicts will result.



OPTIONAL WIRE CONNECTIONS

The steps on this page may not be applicable to every installation and can be considered optional.

Attach Corded Privacy Handset (*included in MNT01 Mounting Accessory Kit*)

Connect your Corded Intelligent Handset to the RJ-45 jack as shown below. The plug should be pressed into the socket until a click is heard, indicating the plug is fully seated and locked in position.

NOTE: This port uses a common RJ-45 connector, but it will NOT support a connection to anything other than a Corded Intelligent Handset. Additionally, only one handset is supported.



Attach RJ-11 Analog Phone / PABX Interface (*DK075 only*)

Connect your telephone line to the RJ-11 jack as shown below. The plug should be pressed into the socket until a click is heard; this indicates the plug is fully seated and locked in position.

To remove, use your finger to squeeze the small plastic tab on the plug.



DOCKING YOUR 9555 HANDSET

The docking process is described below. Connections to the 9555 Handset are made at 2 locations, and the Docking Station is designed to self-align all of its electrical connections. Care should be taken to avoid using excess force when docking.

1) Remove protective antenna-socket plug

Before docking your 9555 Handset, it is imperative that you remove and discard the rubberized packing plug from the antenna connector hole on the back of the handset.

Held in by only a friction fit, use a small screwdriver to easily remove the plug. Failure to remove this plug may damage the Docking Station antenna connector.



2) Align the Handset's base and connectors

Rotate the Handset lock counter-clockwise to open. Next, place the base of the Handset into the Docking Station as shown. Then, rotate the top of the phone back into the cradle.



3) Secure the Handset using the lock

Rotate the Handset lock clockwise until it is flush with the Docking Station's body. This will ensure the Handset is secure and its connections are properly mated.

The latched connection between the Handset and the Dock is important for satellite reception and ensuring the Handset cannot fall out of the Docking Station.



GENERAL USE

Refer to the instructions provided with your Iridium antenna to ensure proper placement. Clear line of sight to the Iridium satellites is fundamental to satellite phone connectivity. Be sure the antenna will reach your desired installation point inside your building without exceeding maximum length guidelines. The Docking Station must be installed in a dry, climate-controlled location.

Power On Messages

The 9555 Docking Station cycles through several stages of system-checks and network registrations prior to being ready for use. Follow the system status by monitoring the 9555 Handset, Corded Intelligent Handset, Docking Station icon indicators, and audio output from a connected telephone.

NOTE: In the below descriptions of the stages, POST = "Power On Self Test." The left-hand images are of a 9555 Handset, and the right-hand images are of a Corded Handset.

STAGE 1 - DOCK POWER ON & POST

When first powered on (or reset), the Docking Station initiates a series of system checks, which take ~15 sec to complete.

Other status indicators

RJ-11 Audio - Short-Long (repeat)

Dock LEDs - Will show each icon



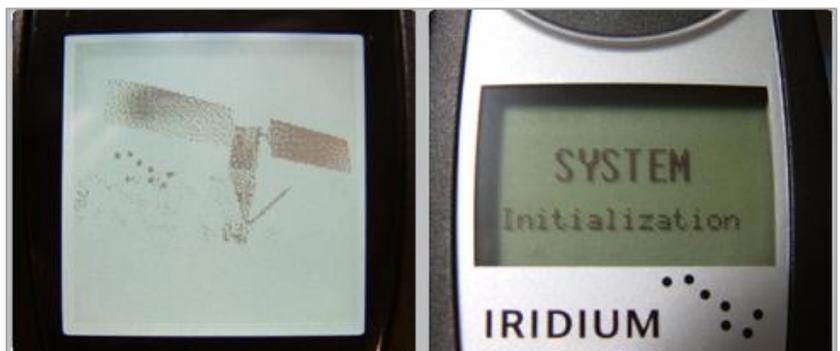
STAGE 2 - HANDSET POWER & POST

The Intelligent Handset powers up, initializes immediately when plugged in, and displays system status.

Other status indicators

RJ-11 Audio - Short-Long (repeat)

Dock LEDs - Error icon (red) will blink



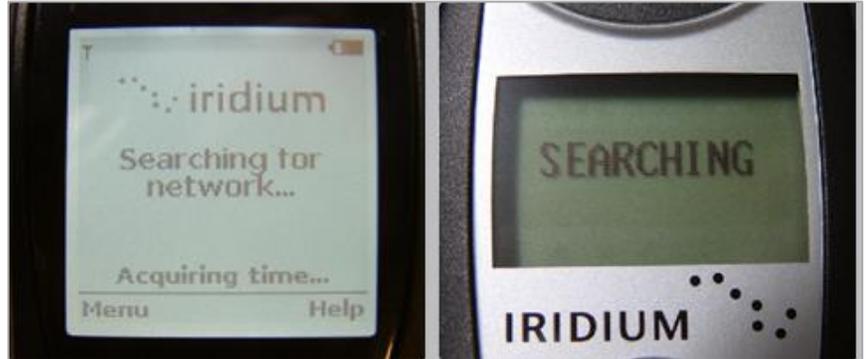
STAGE 3 – SATELLITE NETWORK SEARCH

Once the 9555 Handset has completed its own start-up process, it will begin searching for the Iridium satellite network.

Other status indicators

RJ-11 Audio - Short-Long (repeat)

Dock LEDs – Satellite icon will blink



STAGE 4 – NETWORK REGISTERED

Once the satellite network has been found, the Handset will register and be ready for use. Please see the [Troubleshooting](#) section if you encounter problems.

Other status indicators

Handset & RJ-11 Audio – Dial tone

Dock LEDs – Satellite icon (green) remains lit



STAGE 5 – 9555 UNDOCKED

The Docking Station indicates when the 9555 Handset has been removed.

Other status indicators

Handset Audio – None (display message only)

RJ-11 Audio – Long-Short (repeat)

Dock LEDs – Error icon (red) remains lit



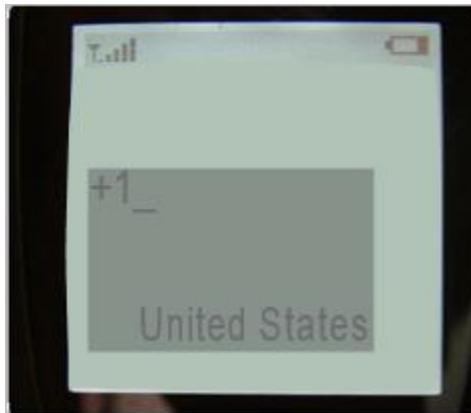
Making a Call (RJ-11 and Corded Intelligent Handset)

SmartDial is a special technology developed to make satellite dialing the same as familiar landline dialing. This technology also simplifies PABX to RJ-11 interface with the DK075 model.

CALLING WITH SMARTDIAL

Follow these steps to dial directly to any country:

- 1) Lift the phone to go off-hook.
- 2) Input the country code (e.g., the United States is 1 and Great Britain is 44).
- 3) Enter the area code and number. The Docking Station automatically starts dialing after the correct number of digits are entered. Pressing # places the call with whatever digits were dialed.



911 EMERGENCY CALLS WITH SMARTDIAL

When both SmartDial and 'USA 911' functionality are turned on in the Options settings (see [Settings](#)), dialing 911 from a Docking Station registered in the United States will call emergency services.

NOTE: Because 91 is the country code for India, the Docking Station must be programmed to ignore the country code if 911 is dialed. For United States users, it is safer to use SmartDial and 'USA 911' functionality, even if calls to India are frequent.

When 'USA 911' is turned off, you must dial 911 and then # to complete the call. Otherwise, all calls starting with 91 will be recognized as calls to India.

CALLING WITHOUT SMARTDIAL

SmartDial turns off automatically when using the following dialing sequence:

- 1) Enter 0 0 (zero zero).
- 2) Type in the country code.
- 3) Enter the area code and telephone number.
- 4) Press # to place the call.

The Docking Station does not recognize country codes or number string lengths with SmartDial off. You must enter all digits correctly and press # to initiate the call; the Docking Station does not automatically dial with SmartDial off.

ANSWERING A CALL

The built-in ringer will alert you to an incoming call. Your Handset may also have a ringer, so you may wish to turn it off. When ringing, simply go off-hook (RJ-11) or press OK (Corded Handset) to answer. To end the call, hang up by going on-hook (RJ-11) or press C (Corded Handset).

DISPLAYS DURING A CALL

When you make an outgoing call, the Handset displays the time of your connection.



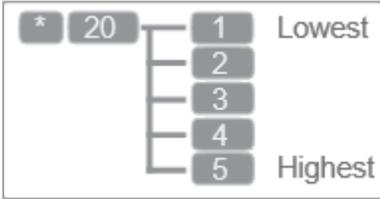
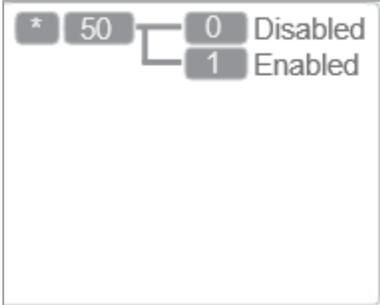
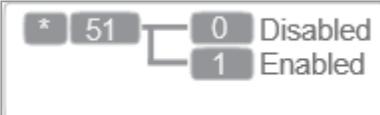
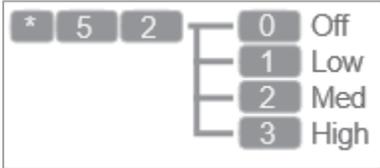
Power Loss Warning!

If Docking Station power is lost/removed while on a voice or data call, it is possible that the 9555 will NOT terminate the call, nor will the Docking Station be able to end the call when re-powered.

In this condition, the Docking Station ERROR indicator will blink and the message "SEARCHING..." will display on the Intelligent Handset. Additionally, the 9555 will be unresponsive to any key press, including the on/off button. The call MUST be terminated at the remote end to regain control of the 9555.

Alternatively, the 9555 may be removed from the Docking Station so the 9555 battery pack can be removed and reinserted, forcing a hard reset of the phone.

Accessing Docking Station Settings (RJ-11 & Corded Intelligent Handset)

OPTION	SEQUENCE	DESCRIPTION
Volume		<p>Press *20 and then 1 through 5 to change the volume level sent to the handset. Press 1 to adjust the volume to its lowest level and 5 for its highest.</p>
USA 911		<p>By default, this capability is turned on. Press *500 to toggle it off and *501 to turn it back on.</p> <p>We strongly recommend leaving 911 dialing on if you are a United States customer. See here for more information.</p>
Network Loss Alert		<p>Press *510 to turn off network loss alert (system default setting) and *511 to toggle it on. The Docking Station speaker will beep when satellite network is lost or restored.</p>
Base Station Ringer		<p>Press *52 and then the volume setting you prefer for the base station ringer. Pressing *520 will silence the ringer for incoming calls but will not affect equipment connected to the RJ-11 port.</p> <p>Calls will still ring even with the base station ringer disabled.</p>
Captain's SIM		<p>Press *530 for standard SIM card and *531 for Captain's SIM.</p>
Firmware Version		<p>Shows the Dock model and version numbers on the privacy Handset.</p>

Serial Number		Shows the Dock serial number on the privacy Handset.
IMEI		Shows the 9555 serial number on the privacy Handset.
Restore Defaults		Restores default settings.

Making a Data Call

USB is a direction connection to the 9555 phone. Refer to your 9555 User Guide for details about making data calls.

NOTE: USB connection can be made from either the 9555 Handset or via the Docking Station. Avoid connecting both when docked or conflicts will result.

Software Connection

USB is a direct connection to the 9555 Handset. Install drivers are provided with the Handset. Please see the 9555 User Guide for more information.

NOTE: Installing Iridium's Direct Internet 2.0 is also recommended.

TROUBLESHOOTING

The following are troubleshooting recommendations to help resolve the most common problems encountered when using this product. Before attempting these tests, it is important to review the 'Preparations' section in the 9555 Docking Station Quick Start Guide.

Booting the System

- 1) Verify that the Iridium Handset PIN code is turned off and there is sufficient battery power.
- 2) Install phone in Docking Station as per the instructions provided earlier in this manual.
- 3) Lock the Handset in place using the latch located in the upper left-hand corner of the device.
- 4) The 9555 Handset will power up automatically or turn off and re-start depending on the state of the 9555 when docked. Press the RESET button to initiate a system re-boot.

NOTE: If the Dock cannot sync with the phone, the LED (A) will continue to blink; the Dock will eventually re-boot itself and try to sync again. When the top LED turns solid, the phone will remain on, and the Dock is ready for use. If the LED keeps blinking and the Dock continues to re-boot, the most common problem is poor Iridium signal strength.

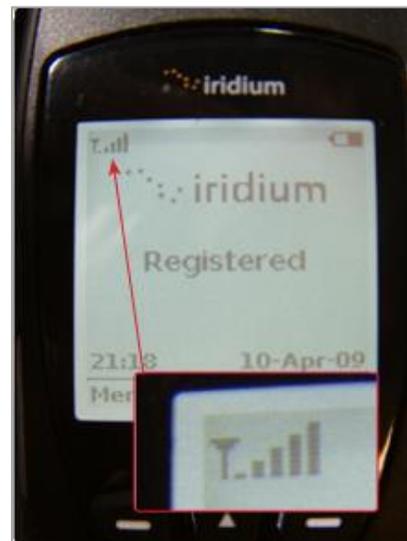


Checking Signal Strength

Follow these steps to check signal strength to the Handset while installed in the Dock:

- 1) Remove power from the Docking Station.
- 2) Turn only the Iridium Handset on while still in the Dock.
- 3) Verify that the phone registers with Iridium network and signal strength shows at least 4 out of 5 bars on the display.
- 4) Place a call directly using the handset's keypad and verify signal strength stays at 4 to 5 bars once the call is connected.
- 5) If signal strength drops below 4 bars during any of these tests, check the antenna location for obstructions and/or confirm antenna cable length has not been exceeded.

NOTE: Each cable splice will reduce signal strength so it's important to keep splices to a minimum.



Antenna Cable Runs

This table shows maximum cable runs for common LMR cable types. These lengths are based on Iridium's specified max signal loss of 3 dB from antenna to Handset and assumes there are no splices or couplers in the cable run.

Each connector/splice will reduce signal strength by approximately 0.5 dB.

Type	Max Length	
LMR-195	15 ft	4.57 m
LMR-240	22.1 ft	6.74 m
LMR-400	42.6 ft	12.98 m
LMR-600	65.7 ft	20.03 m
LMR-900	97.1 ft	29.60 m
LMR-1200	129 ft	39.32 m
AVA5-50	148.4 ft	45.23 m

Installation & Startup Troubleshooting

SYMPTOM	CAUSE	RESOLUTION
Satellite icon (green) LED never stays on solid and continues to blink; system keeps re-booting	Docking Station is unable to synchronize with the Handset and Iridium network.	Re-seat the Handset in the Dock, verify docked Handset has the PIN code turned off, and check antenna signal strength.
Busy signal present on RJ-11 analog phone	Docking Station is unable to sync with the Iridium network.	Re-seat the Handset in the Dock, verify that the docked Handset has the PIN code turned off, and check antenna signal strength.
Signal strength drops when a call is placed	Antenna may be obstructed (a 360-degree clear view of the sky is required for proper operation).	Re-position antenna away from obstructions.
	Antenna cable length is exceeded or there are too many splices in the cable run.	Verify that the cable length has not been exceeded or eliminate unnecessary cable splices.

FREQUENTLY ASKED QUESTIONS

1. How do callers dial in order to reach my Docking Station?

- Your service provider will give you an Iridium phone number. Callers dial 011 (to reach an international line), then your Iridium number (starting with 8816). You may want to note that your Iridium number does not follow standard United States format, as there are 12 digits.

2. Can I use an answering machine with the Docking Station?

- Yes, answering machines operate correctly with the Docking Station. Attach the answering machine to the RJ-11 jack on the Docking Station as if you were plugging into the wall jack. Then, connect the rest of your equipment as described in the answering machine user guide.

3. Can I use a fax machine with the Docking Station?

- No, fax machines will not function with the Docking Station due to shortcomings in satellite technology.

PRODUCT WARRANTY

PLEASE READ -- THIS DOCUMENT CONTAINS IMPORTANT NOTICES, WARRANTY INFORMATION, AND LIMITATIONS ON YOUR RIGHTS.

Upon the signed verification of the attached Quotation (see Equipment Purchase & Service Agreement Terms & Conditions) by the Customer (“**Customer**”), the Quotation and these Terms and Conditions shall constitute a binding contract (“**Contract**”) between Customer and Blue Sky Network, LLC, a Delaware limited liability company (“**Blue Sky**”) for the purchase of the products and services described in the Quotation.

Product Terms and Conditions

Blue Sky Network, LLC (“Blue Sky”) warrants that the Products it manufactured shall be free from defects in materials and workmanship. This warranty (i) shall apply to Customer (as named in the Quotation) only and no other and (ii) shall not apply to any Product which is not stored, handled, installed, or used in strict accordance with Blue Sky’s specifications and instruction manuals, or which is altered without Blue Sky’s express consent, or which has been subject to misuse, negligence, or accident.

Blue Sky’s sole obligation shall be to replace or repair defective Products covered by this warranty provided that Customer returns such defective Product within two (2) years of the date of the Quotation. Customer hereby agrees that the replacement or repair of defective Products shall be Customer’s sole remedy in the event of a breach of warranty and shall be in lieu of any other remedy. Except as provided above with respect to Products only, **Blue Sky makes no warranties relating to the Products (see section on Warranty Disclaimer/Limitation of Liability).**

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Blue Sky’s only duties in connection with the sale of the Products shall be to honor the limited warranty for the Products as set forth herein. To the extent assignable, any manufacturer warranty for Products other than the Products shall be assigned by Blue Sky and passed through to the Customer. Blue Sky’s sole liability, if any, for loss or damage arising out of mistakes, omissions, interruptions, errors, or any other causes relating to the services, INCLUDING THE NEGLIGENCE OF BLUE SKY, shall be limited to the credit for service interruption for each separate period of interruption as described in the section on Availability of Service.

EXCEPT FOR THE FOREGOING, CUSTOMER WAIVES ANY RIGHT OF RECOVERY AGAINST BLUE SKY FOR ANY CLAIMS, DEMANDS, ACTIONS, LIABILITIES, LOSSES, COSTS OR EXPENSES (INCLUDING, WITHOUT LIMITATION, ATTORNEYS' FEES OR COSTS) ("**CLAIMS**") BY OR DUE TO THIRD PARTIES AND SUFFERED BY CUSTOMER, DIRECTLY OR INDIRECTLY RELATING TO OR ARISING FROM THE NEGLIGENCE OF BLUE SKY OR THE MANUFACTURE, DISTRIBUTION, SALE, USE OR INSTALLATION OF ANY PRODUCT OR THE PROVISION OF THE SERVICES. CUSTOMER SHALL INDEMNIFY, DEFEND AND HOLD HARMLESS BLUESKY AGAINST ANY AND ALL CLAIMS BY THIRD PARTIES RELATED TO OR ARISING FROM THE SALE OF THE PRODUCTS OR PROVISION OF THE SERVICES DESCRIBED HEREIN. The provisions of this section shall survive termination of services.

SOME STATES DO NOT ALLOW DISCLAIMERS OF IMPLIED WARRANTIES OR LIMITS ON REMEDIES FOR BREACH; THEREFORE, THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY. THIS CONTRACT SETS FORTH SPECIFIC LEGAL RIGHTS AND CUSTOMER MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

DECLARATION OF CONFORMITY

Declaration of Conformity

Document last modified: Mon at 11:54 AM

Application of Council Directive: 2004/108/EC

Standards To Which Conformity Is Declared:	IEC 60945:2002	
	Conducted Emissions	Clause 9.2
	Radiated Emissions	Clause 9.3
	Conducted RF Disturbance	Clause 10.3
	Radiated RF Immunity	Clause 10.4
	Electrical Fast Transients	Clause 10.5
	Electrostatic Discharge	Clause 10.9
Compass Safe Distance	Clause 11.2	

Manufacturer's Name:	Applied Satellite Engineering Inc.
Manufacturer's Address:	16559 N. 92nd Street, #101 Scottsdale, AZ 85260 (480) 443-1424
Equipment Description:	Docking Station
Equipment Class:	Maritime Navigation and Radio Communication Equipment and Systems
Model Numbers:	DK100 (Inclusive of DK050, DK075)

*I the undersigned, hereby declare that the equipment specified above,
conforms to the above Directive(s) and Standard(s).*

Scottsdale, AZ USA

Bill Reddy

Bill REDDY

Dir. Engineering

TECHNICAL SUPPORT

Blue Sky Network is committed to providing the highest level of service and support. If you have any questions or concerns, please feel free to contact us by email or phone; contact information is available at the bottom of this page. For self-help, please visit <https://support.blueskynetwork.com/>.

Thank you for choosing Blue Sky Network!



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